



2008 New York Customer Travel Survey

Travel Reporting Log

The purpose of travel reporting logs is to gather information from all the adults in your household about THEIR travel YESTERDAY. Each adult should complete a separate log for the same date.

SURVEY IS FASTER BY PHONE!

Complete the survey and you will be entered in the weekly drawing to **WIN \$500!** To complete by phone, call us toll-free at 800-591-8862 or 888-223-6234

Person completing this log:

(to contact you if we have questions or you are a prize winner)

Name: _____

Phone: () _____

Address: _____

City: _____

State & Zip: _____

Yesterday's date*: ____ / ____ / ____

**Each adult in your household should fill out a log for the same date.*

NEED HELP OR HAVE QUESTIONS?

If you need additional logs or any help filling them out, please contact:

Kim Hilsenbeck, NuStats
khilsenbeck@nustats.com

or

PTV DataSource
800-591-8862 (English)
888-223-6234 (English/Spanish)

or

visit:

www.nustats.com/MTA

WHAT DO I DO WITH MY COMPLETED LOG?



Please return the completed logs, for each adult in your household, in the postage-paid envelope that was included in the packet.

We still need your log even if you didn't travel at all yesterday.

Complete this survey for a chance to win a weekly prize of \$500!

Go to www.nustats.com/MTA for details.

Thank You!

LIST 1 CODES: How did you get there?

Auto / Private passenger vehicle

- 1 Auto driver
- 2 Auto passenger
- 3 Taxi, limo, car service
- 4 Van service

Subway

- 5 New York City Subway
- 6 Staten Island Railway
- 7 PATH Train
- 8 AIRTRAIN

Bus

- 9 NYCT Transit Bus or MTA Bus
- 10 Long Island Bus
- 11 Westchester Bee Line
- 12 NJ Transit Bus
- 13 Private bus
- 14 Paratransit service (Access-a-ride)

Commuter Rail

- 15 Metro-North Railroad
- 16 Long Island Rail Road
- 17 NJ Transit Rail

Other

- 18 Ferry
- 19 Walk
- 20 Bike
- 21 Work at home
- 97 **Other:** (write code 97 & how you got there)

LIST 2 CODES: Why did you go there?

- 1 Went to my usual workplace
- 2 Went to other work-related place
- 3 Went to my school
- 4 Dropped off or picked up someone
- 5 Shopped
- 6 Errands or personal business
- 7 Medical or other professional services
- 8 Got meal or snack
- 9 Movies, gym, sports, other entertainment
- 10 Visited friends or family
- 11 Went home
- 96 Transferred / Changed method of travel (got on/off bus or train, parked car, walked to transit stop, etc.)
- 97 **Other:** (write code 97 and specify activity)

Instructions & Example

Begin wherever you were at 4 a.m. yesterday. Record every LOCATION you went to, **most importantly**, subway or train stations, bus stops, transfer points, and parking locations. *If you walk to or from a location, such as parking, only include it as a separate location if you had to walk at least 10 minutes.*

- 1 LOCATION NAME:** For places that don't fit in a category, please describe them. *Locations include transfer points such as a subway or train station, and bus stops.*
- 2 ADDRESS INFORMATION:** Street address/nearest cross streets OR the name of the train or subway station and then borough OR city & state.

- 3 HOW DID YOU GET THERE:** Record the code from the **LIST 1 CODES** (located on the front of this Log). *If you walk to or from a location, such as parking, only include it as a separate location if you had to walk at least 10 minutes.*
- 4 ARRIVAL TIME:** Exact time you arrived at each location.
- 5 WHY DID YOU GO THERE:** Record the code from the **LIST 2 CODES** (located on the flap of this Log). *Write only one code per location.*
- 6 DEPARTURE TIME:** Exact time you left each location.
- 7 OTHER NOTES (OPTIONAL):** Use this to provide any clarification, if necessary.

Note: Please remember to include your return back home!



Locations can be transfer points such as a subway or train station, or a bus stop.

	1 LOCATION NAME?	2 ADDRESS INFORMATION?
1	My location at 4:00 a.m. yesterday: <input checked="" type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i>	<u>31st Ave & 34th St</u> <small>Street Address/Nearest Cross Streets or Station Name</small> _____ <small>Borough</small> OR <u>Astoria NY</u> <small>City & State</small>
2	Next LOCATION: <input type="radio"/> My Home <input checked="" type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i>	<u>Broadway Station</u> <small>Street Address/Nearest Cross Streets or Station Name</small> <u>Queens</u> OR _____ <small>Borough</small> <small>City & State</small>
3	Next LOCATION: <input type="radio"/> My Home <input checked="" type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i>	<u>39th Ave Station</u> <small>Street Address/Nearest Cross Streets or Station Name</small> <u>Queens</u> OR _____ <small>Borough</small> <small>City & State</small>
4	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input checked="" type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: <i>(describe below ✎)</i>	<u>38th Ave & 32nd St</u> <small>Street Address/Nearest Cross Streets or Station Name</small> _____ <small>Borough</small> OR <u>Long Island City NY</u> <small>City & State</small>
5	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input checked="" type="radio"/> Other Place: <i>(describe below ✎)</i> <u>Sunny Deli</u>	<u>38th Ave & 31st St</u> <small>Street Address/Nearest Cross Streets or Station Name</small> _____ <small>Borough</small> OR <u>Long Island City NY</u> <small>City & State</small>

	3 HOW DID YOU GET THERE? <small>Use LIST 1 CODES</small>	4 ARRIVAL TIME?	5 WHY DID YOU GO THERE? <small>Use LIST 2 CODES</small>	6 DEPARTURE TIME?	7 OTHER NOTES? (OPTIONAL)
				<u>9 : 00</u> <input checked="" type="radio"/> am <input type="radio"/> pm	
Next, tell us what time you left this location. →					
	WRITE CODE: <u>19</u> <small>IF BY TRANSIT: Which Route/Line?</small> _____ <small>IF BY AUTO: # of people in vehicle? (Including yourself)</small> _____	<u>9 : 15</u> <input checked="" type="radio"/> am <input type="radio"/> pm	Write ON <u>96</u> code only	<u>9 : 25</u> <input checked="" type="radio"/> am <input type="radio"/> pm	
	WRITE CODE: <u>5</u> <small>IF BY TRANSIT: Which Route/Line?</small> <u>N</u> <small>IF BY AUTO: # of people in vehicle? (Including yourself)</small> _____	<u>9 : 40</u> <input checked="" type="radio"/> am <input type="radio"/> pm	Write ON <u>96</u> code only	<u>9 : 40</u> <input checked="" type="radio"/> am <input type="radio"/> pm	
	WRITE CODE: <u>19</u> <small>IF BY TRANSIT: Which Route/Line?</small> _____ <small>IF BY AUTO: # of people in vehicle? (Including yourself)</small> _____	<u>9 : 55</u> <input checked="" type="radio"/> am <input type="radio"/> pm	Write ON <u>1</u> code only	<u>12 : 00</u> <input type="radio"/> am <input checked="" type="radio"/> pm	
	WRITE CODE: <u>19</u> <small>IF BY TRANSIT: Which Route/Line?</small> _____ <small>IF BY AUTO: # of people in vehicle? (Including yourself)</small> _____	<u>12 : 10</u> <input type="radio"/> am <input checked="" type="radio"/> pm	Write ON <u>8</u> code only	<u>12 : 30</u> <input type="radio"/> am <input checked="" type="radio"/> pm	Lunch

Begin recording your travel for yesterday on the next page →

Continue recording additional locations below.

	LOCATION NAME?	ADDRESS INFORMATION?
6	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
7	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
8	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
9	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
10	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
11	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____ _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State

HOW DID YOU GET THERE? <i>Use LIST 1 CODES</i>	ARRIVAL TIME?	WHY DID YOU GO THERE? <i>Use LIST 2 CODES</i>	DEPARTURE TIME?	OTHER NOTES? <i>(OPTIONAL)</i>
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	

Remember to include your return back home, if it was the last location of the day!

Continue on next page →

Continue recording additional locations below.

	LOCATION NAME?	ADDRESS INFORMATION?
12	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
13	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
14	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
15	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
16	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State
17	Next LOCATION: <input type="radio"/> My Home <input type="radio"/> Subway/Train station <input type="radio"/> My School <input type="radio"/> Bus stop <input type="radio"/> My Work <input type="radio"/> Parking location <input type="radio"/> Other Place: (describe below ↴) _____	_____ Street Address/Nearest Cross Streets or Station Name _____ Borough OR City & State

Remember to include your return back home, if it was the last location of the day!

HOW DID YOU GET THERE? <i>Use LIST 1 CODES</i>	ARRIVAL TIME?	WHY DID YOU GO THERE? <i>Use LIST 2 CODES</i>	DEPARTURE TIME?	OTHER NOTES? <i>(OPTIONAL)</i>
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	
WRITE CODE: _____ IF BY TRANSIT: Which Route/Line? _____ IF BY AUTO: # of people in vehicle? <i>(Including yourself)</i> _____	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	Write ONE code only	_____ : _____ <input type="radio"/> am <input type="radio"/> pm	

If you have more than 17 locations, please record them on a separate piece of paper. Thank you!